

Authorize.net's Shopify Application Migration & Onboarding Guide

Overview

- This new application allows for a quick and easy connection between Shopify's new PPP platform, Authorize.net, and your online store. If your business depends on Authorize.net for payment processing, you can depend on this application.

Features

- Transaction Types
 - Authorization ([Authorize Only](#))
 - Sale (Auth & Capture)
 - Capture ([Capture Only](#))
 - Void (Reversal)
 - Refund ([Credit](#))
 - If the transaction is settled, then a partial refund is allowed.
 - A partial refund is not supported for non-settled transactions. In this case it will void the transaction with the full amount.
 - Transactions processed on the legacy app will need to be refunded through the legacy app. Refunds can be processed through the legacy integration up to 6 months after the merchant has migrated to the new app.
- Card Brands
 - Visa
 - MasterCard
 - AMEX
 - Discover
 - Diners
- Apple Pay
- Subscription - TBD
 - Subscription merchants should use the legacy application until further notice.

Best Practice

- Before initiating the migration process, each merchant utilizing the classic checkout must update to the latest Shopify checkout. Only those merchants on checkout extensibility (the new checkout) will be able to onboard the new Authorize.net Payment apps.

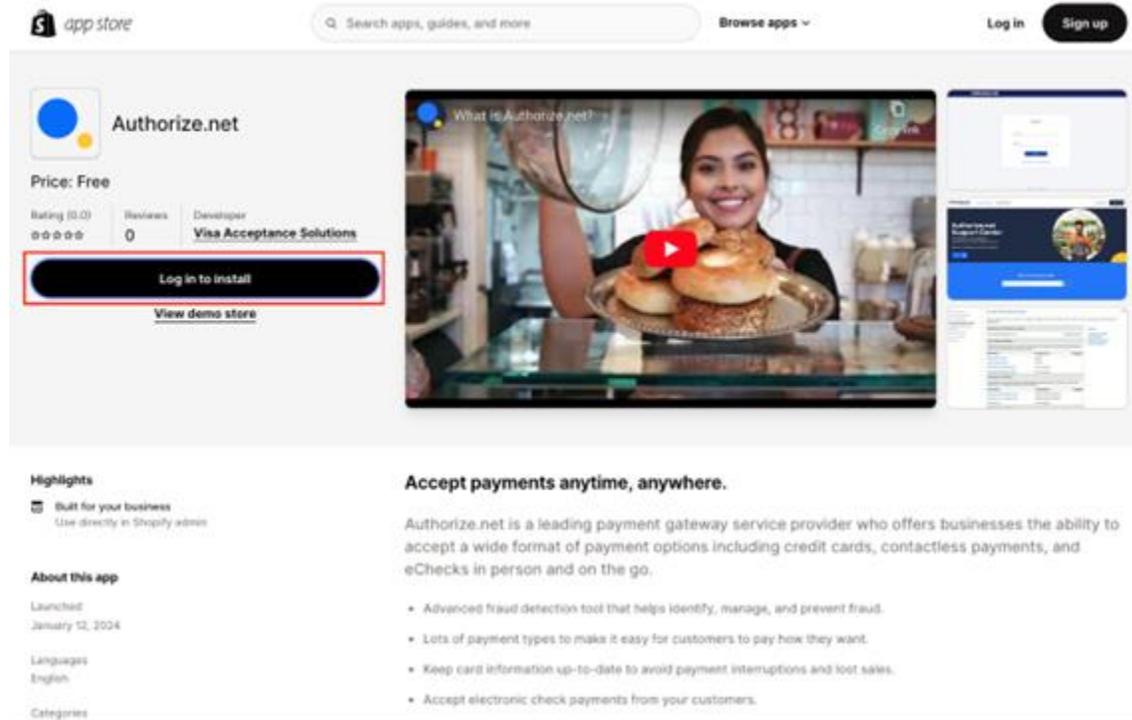
- It is recommended to proceed with the installation of the new application during a non-peak time where the merchant is not experiencing high traffic on their site.
- It is in the merchant's best interest to migrate early in the week during normal business hours in case of needed support assistance.

Payment Capture Options

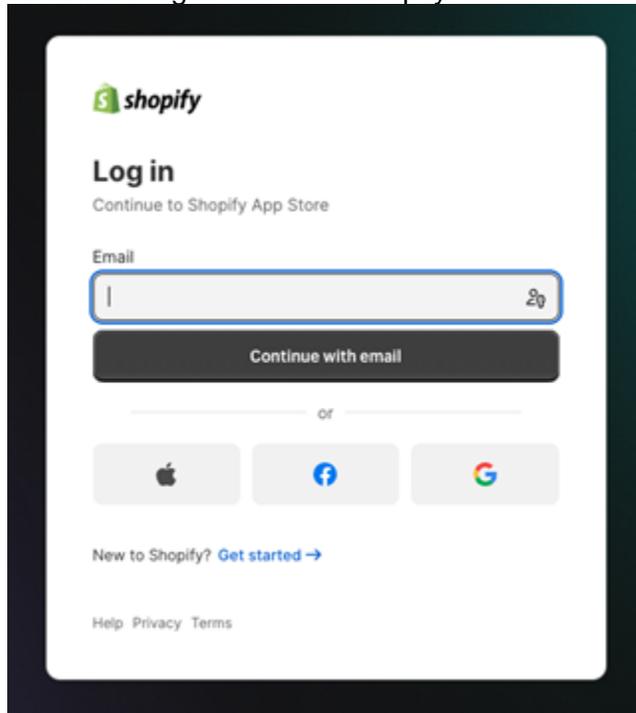
- Auto-Capture
- Delayed Capture
- Partial Capture
- Manual Capture

Migration for Existing Merchants

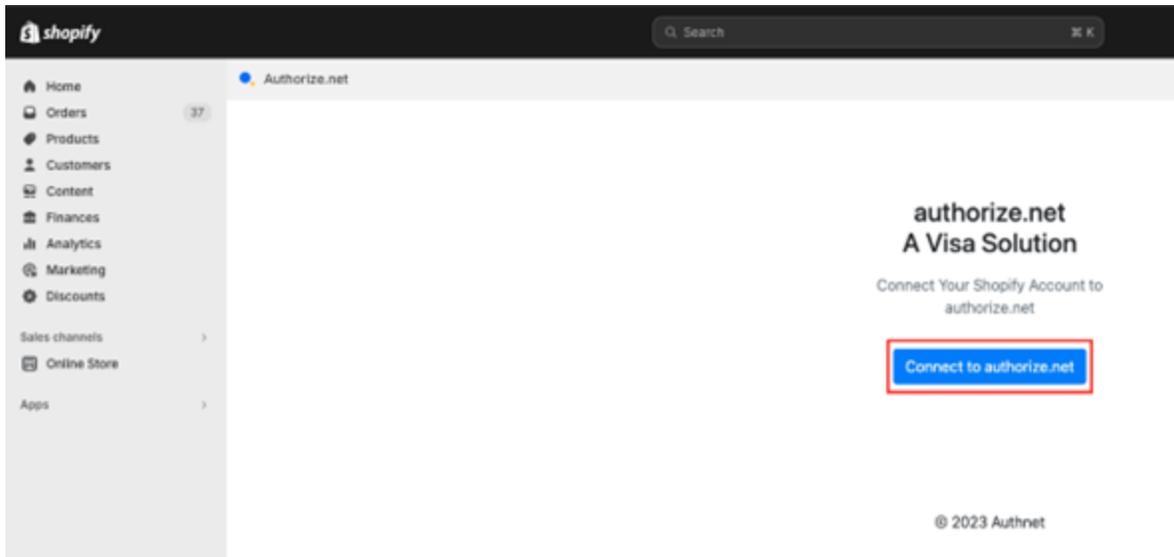
- Make sure that your Shopify Account has One-page checkout turned on: <https://help.shopify.com/en/manual/checkout-settings/one-page-checkout>
- The merchant clicks the “Log In to Install” within the link provided by Authorize.net



- The merchant will log in with their Shopify credentials.



-
- Once in their Shopify account, the merchant will click “Connect to authorize.net”



- The merchant will then enter their API Login ID and Transaction Key ([found within the merchant's Authorize.net portal](#)) and click "Connect to authorize.net"

authorize.net A Visa Solution

Connect Your Shopify Account to authorize.net

API Login ID

XXXXXXXXXXXXXX

Transaction Key

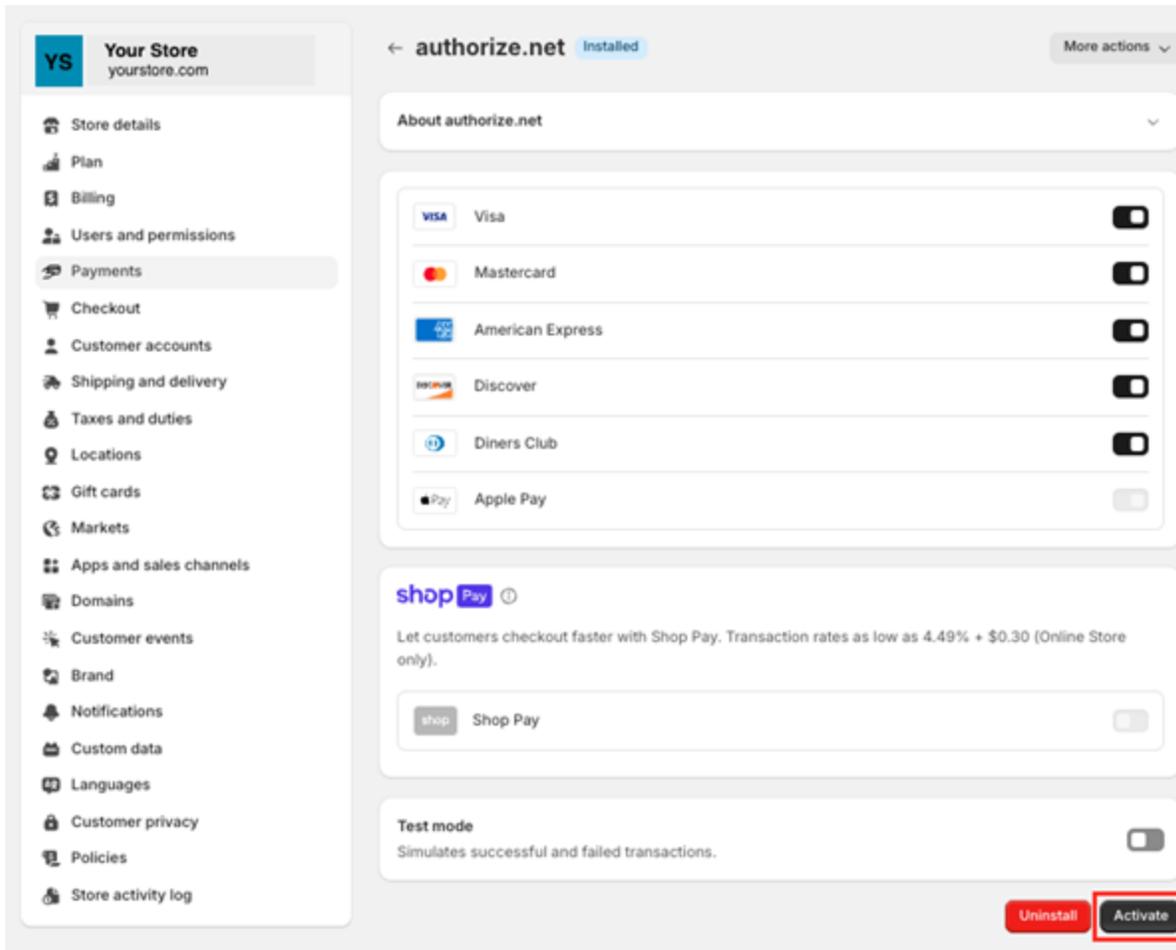
XXXXXXXXXXXXXX

After connecting your Shopify Account to authorize.net, Shopify will be able to submit payment requests on your behalf.

Connect to authorize.net

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- - The merchant will choose the card brands they accept (based on their current authorize.net account) and click “Activate” in the lower right corner.



- The merchant should also enable “Test Mode” here to run test transactions to ensure the application is connected properly, however, please note, LIVE transactions will appear to process but no funds will be collected. Do not ship product for transactions in test mode.

Test mode
Simulates successful and failed transactions.

⚠ When test mode is on, all authorize.net transactions are simulated.

-
- The merchant can manage their application by logging into their Shopify admin account, clicking Settings → Payments → Manage

Payments

authorize.net
2% transaction fee • Card rates set by authorize.net **Manage**

VISA Mastercard American Express Discover Apple Pay

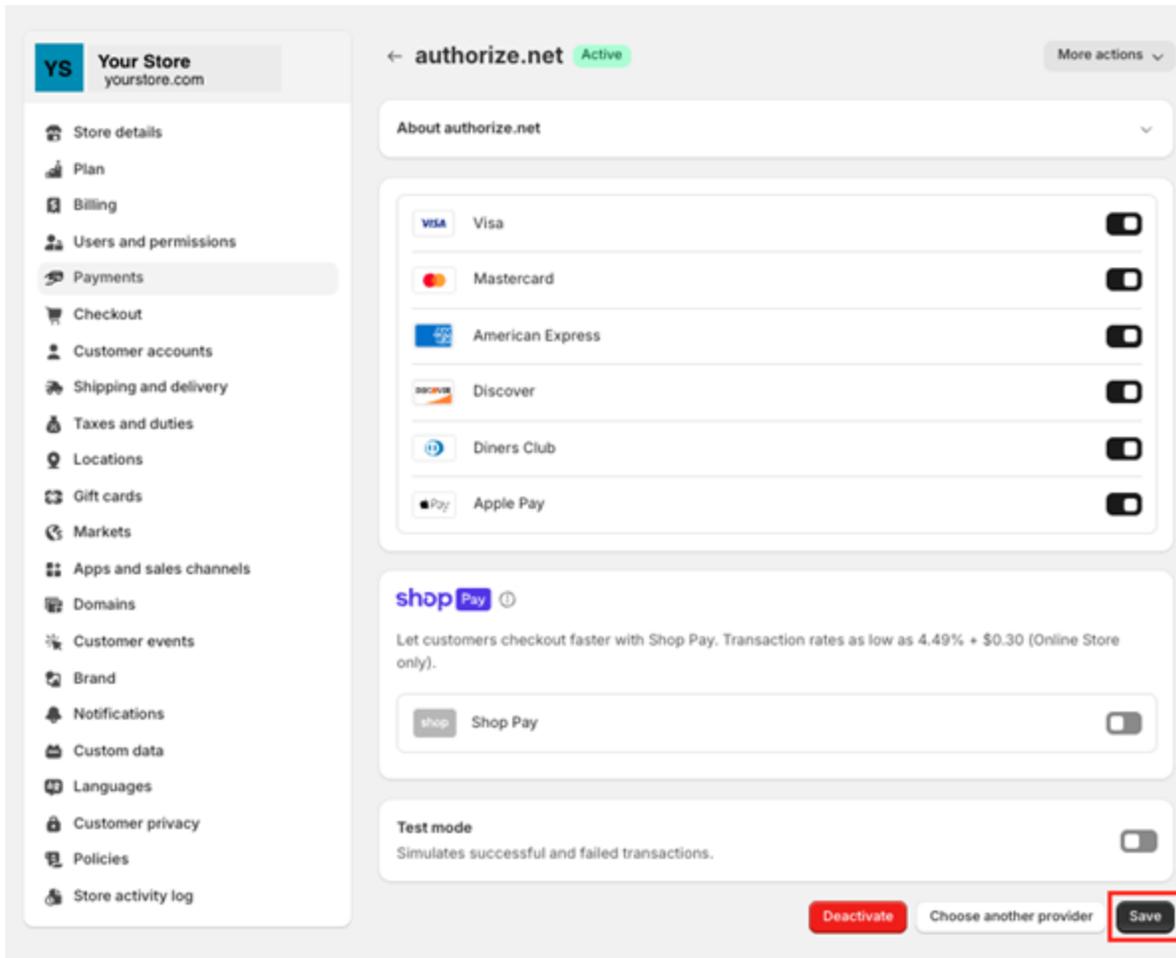
shop Pay Activate

More sales with Shop Pay Easy chargeback management
Competitive credit card rates Payouts and cashflow tracking

See what else you get with Shop Pay

[Switch to Shopify Payments to manage all your payments within Shopify. Learn more](#)

-
- Please advise the merchant that any changes will need to be saved to be implemented.



- The merchant can update their Payment Capture Method by clicking “Manage” on Payment Capture Method.

YS Your Store
yourstore.com

- Store details
- Plan
- Billing
- Users and permissions
- Payments**
- Checkout
- Customer accounts
- Shipping and delivery
- Taxes and duties
- Locations
- Gift cards
- Markets
- Apps and sales channels
- Domains
- Customer events
- Brand
- Notifications
- Custom data
- Languages
- Customer privacy
- Policies
- Store activity log

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VISA    

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Additional payment methods

Payment methods that are available with one of Shopify's approved payment providers

PayPal
2% transaction fee Activate PayPal

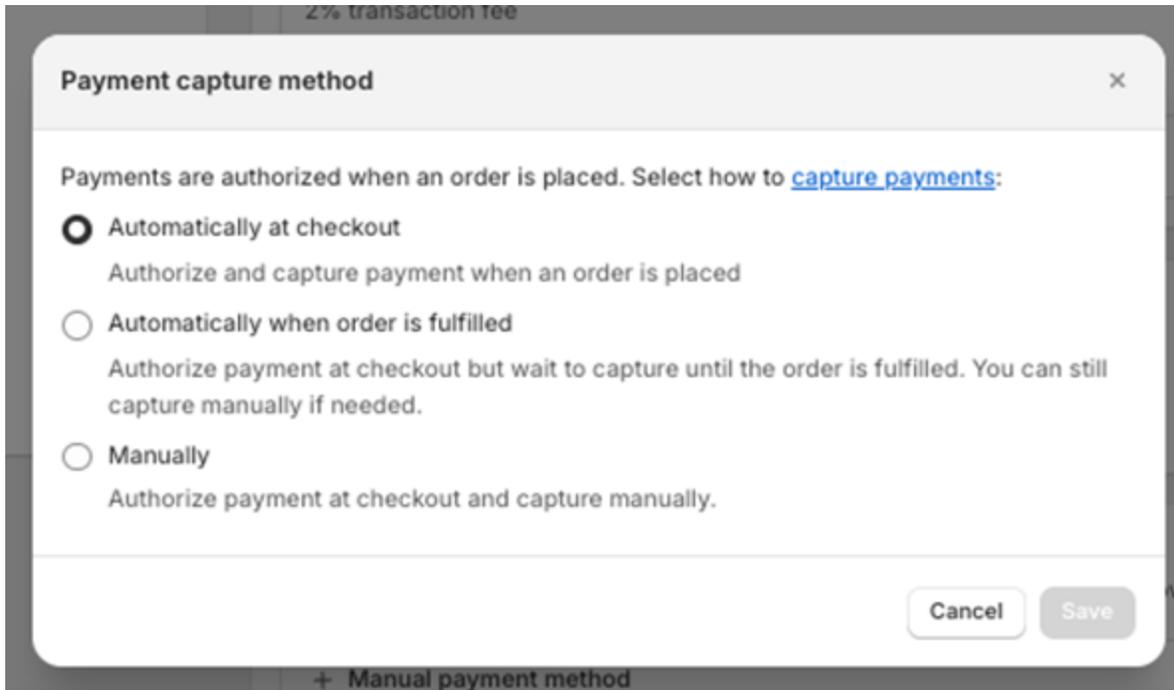


+ Add payment method

Payment capture method Automatic at checkout
Authorize and capture payment when an order is placed

Manage

-
- Types of Payment Capture Methods



Onboarding New Merchants

- The merchant will log in to their Shopify account and click “Settings” on the lower left corner.

- Home
- Orders 37
- Products
- Customers
- Content
- Finances
- Analytics
- Marketing
- Discounts
- Sales channels >
- Online Store
- Apps >

Last 30 days

Online store

18 ▼ 56%



Things to do now

37 orders

Get your first

Consider the
making sales

1 / 7 complete

Grow your

Convert
Forms.
like a d

Install

Offer a

Add an

Set up i

Share y

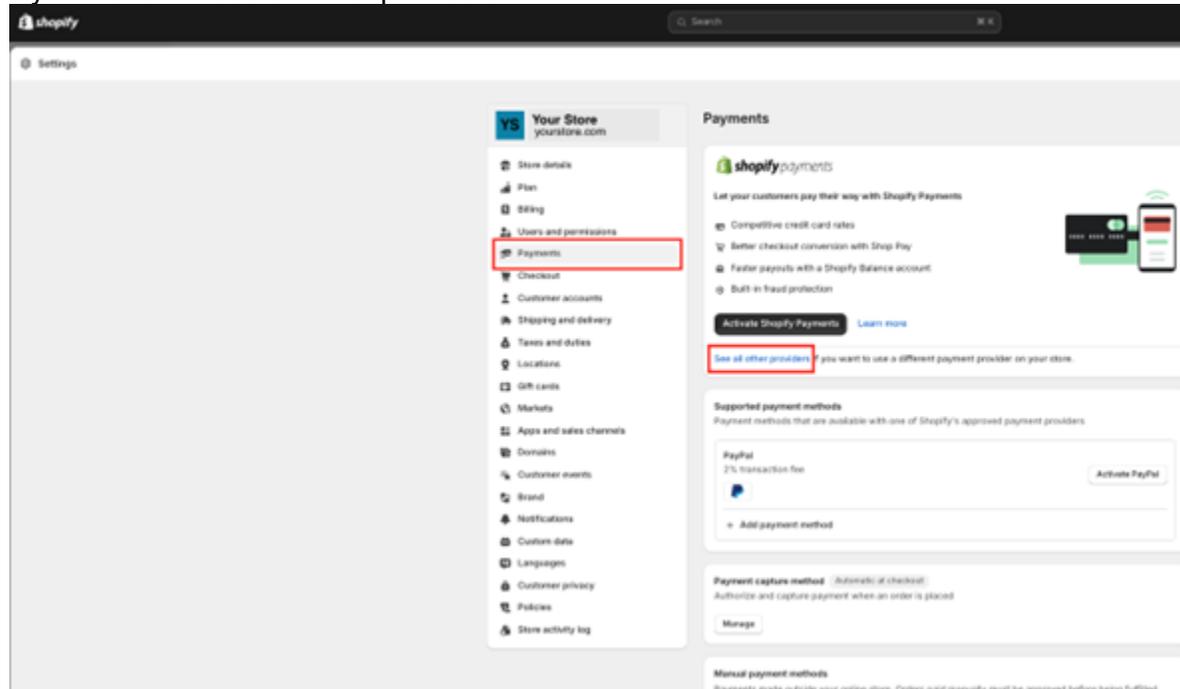
Learn a

Drive tr

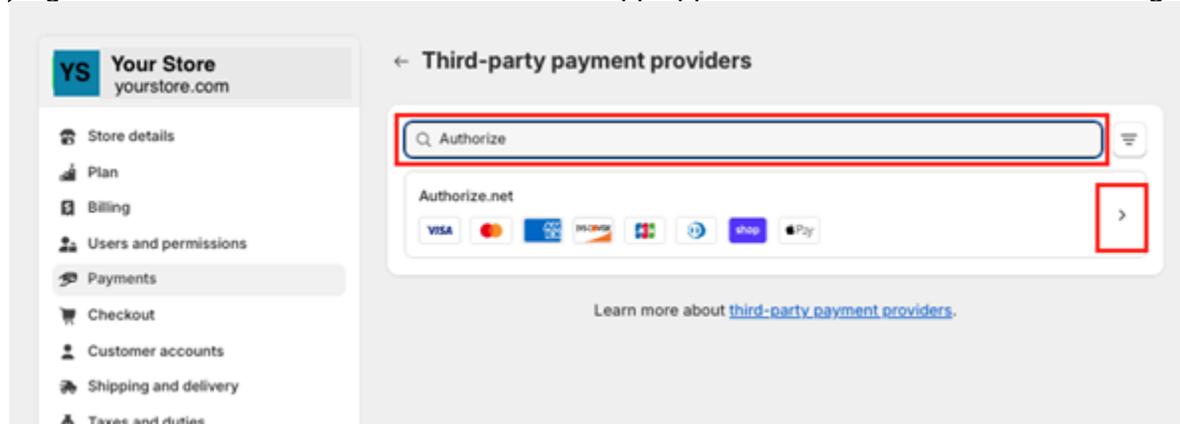
Save time w

Settings

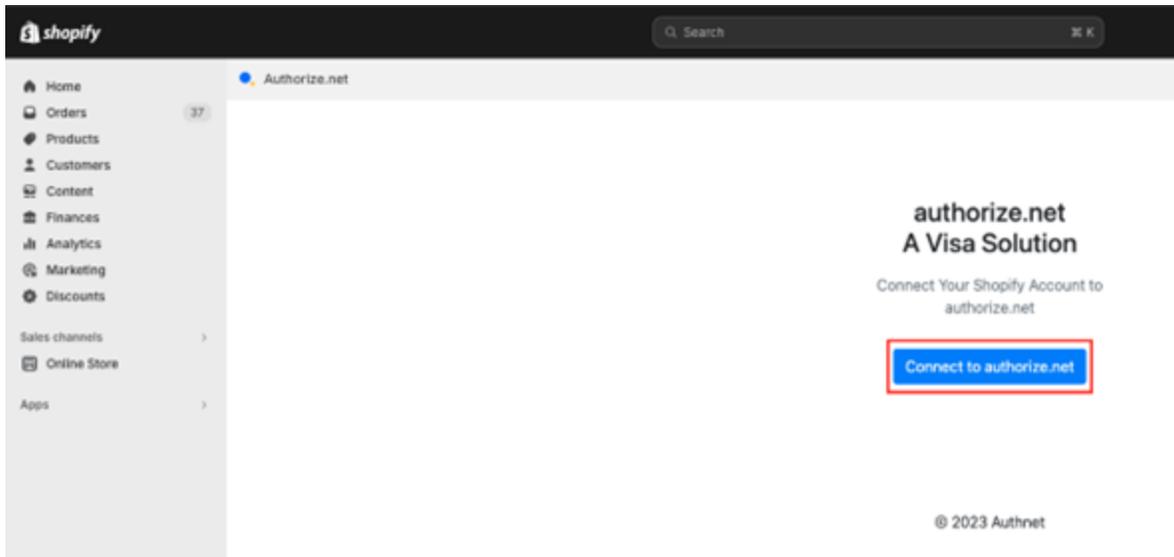
- Click “Payments” and “See all other providers”



- Start typing “Authorize.net” in the search bar until the app appears. Then click the arrow to the right.



- click “Connect to authorize.net”



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authorize.net

A Visa Solution

Connect Your Shopify Account to authorize.net

API Login ID

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Transaction Key

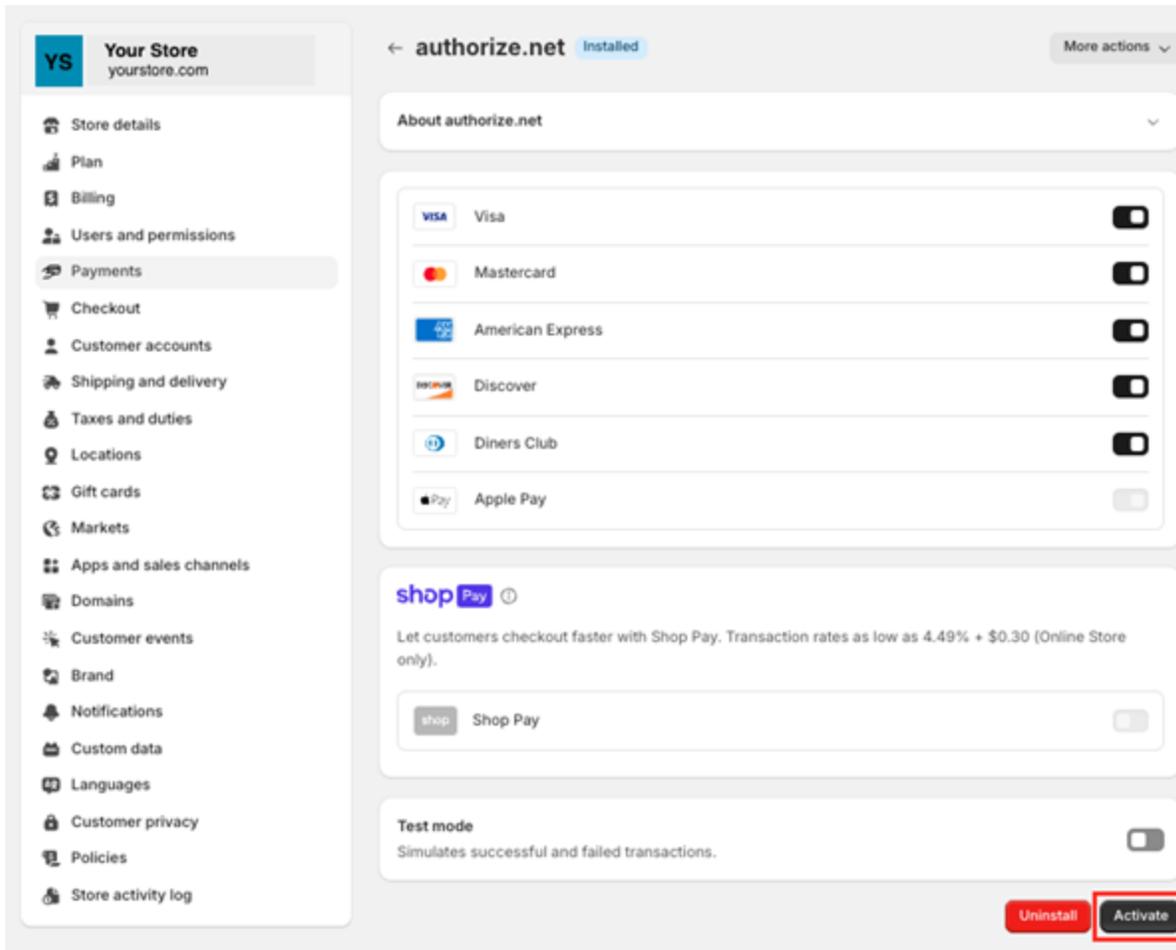
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Payments

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VISA Mastercard American Express Discover iD Apple Pay

shop Pay **Activate**

More sales with Shop Pay Easy chargeback management
Competitive credit card rates Payouts and cashflow tracking

See what else you get with Shop Pay

Switch to Shopify Payments to manage all your payments within Shopify. [Learn more](#)

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- Policies
- Store activity log

About authorize.net ▾

- Visa
- Mastercard
- American Express
- Discover
- Diners Club
- Apple Pay

shop Pay ⓘ

Let customers checkout faster with Shop Pay. Transaction rates as low as 4.49% + \$0.30 (Online Store only).

- Shop Pay

Test mode

Simulates successful and failed transactions.



Deactivate

Choose another provider

Save